

North Carolina Division of Motor Vehicles License & Theft Bureau



Official Complaint/Investigation - Against Dealer

Inquiry Details		
Inquiry ID: INQ202102022340	Inquiry Type: Complaint	Sub-Type: Dealer
Inquiry Status: Closed	District/Group: District 3	Anonymous Inquiry:
Created By: ecmsnboard ng	Date-Time Created: Feb 2, 2021 2:44:53 PM	
Last Modified By : bm ove	Last Modified Date-Time : Mar 18, 2021 4:47:42 PM	
Incident Details		
Incident Date: Feb 2, 2021		
Incident Location		
Address Line 1: [REDACTED]		Address Line 2:
City: [REDACTED]	State: [REDACTED]	Zip Code: [REDACTED]
County: [REDACTED]		
Incident Comments		
<p>I PURCHASED A 2018 FORD EDGE FROM CARVANA ON 9/16/2020. THEY HAVE BEEN ISSUING TEMPORAY TAGS SINCE THEN. THE LAST TAG ISSUED WAS AN OHIO TAG [REDACTED] EXP 1-15-2021 WHEN I CALLED TO CHECK ON REGISTRATION THEY KEEP SAYING IT IS BEING PROCESSED BUT MY TEMPROARY TAG HAS BEEN EXTENDED TO JUNE 2021. THEY WERE HAVING ME PRINT A COPY OF THE TAG AT HOME TO HAVE FOR MY VEHICLE WHEN I ADVISED THEM THAT THERE WAS NO UPDATED TAG TO PRINT THEY SAID THEY WERE NO LONGER ISSUING PRINTABLE COPIES BUT I AND MY TAGS WERE BOTH FINE. I CALLED MY BANK TO FIND OUT IF THEY HAD THE TITLE AND WAS INFORMED THAT THEY DID NOT AND THEY HAD ALSO BEEN TRYING TO GET THE TITLE WITH NO SUCCESS. SO CURRENTLY ALL I HAVE ON PAPER IS AN OUT OF STATE OHIO TAG THAT SHOW EXPIRED 1-15-2021 AND NO ONE WILL TELL ME WHERE MY REGISTRATION IS.</p>		
Other Details		
Personal Identifiers		
First Name: [REDACTED]	Middle Name: [REDACTED]	Last Name: [REDACTED]
Suffix:	Alias:	Date of Birth: [REDACTED]
Age: [REDACTED]	Approximate Age: No	Is Juvenile:
Relationship to Suspect: No Re at onsh p		Relationship to Victim:
Driver s Lic./ID #: [REDACTED]	Issued State:	
Location Details		
Address Line 1: [REDACTED]		Address Line 2:
City: [REDACTED]	State: [REDACTED]	Zip Code: [REDACTED]
County: [REDACTED]	Country: Un ted States of Amer ca	
Phone & Email		
Primary Phone Number: [REDACTED]	Email: [REDACTED]	
Preferred Method of Contact:		
Requestor Details		
Personal Identifiers		
First Name: [REDACTED]	Middle Name:	Last Name:
Suffix:	Date of Birth:	

Driver's Lic./ID #:	Issued State:
Location Details	
Address Line 1: [REDACTED]	Address Line 2:
City: [REDACTED]	State: [REDACTED] na Zip Code: [REDACTED]
County: [REDACTED]	Country: Un ted States of Amer ca
Phone & Email	
Primary Phone Number: [REDACTED]	Email: [REDACTED]
Preferred Method of Contact:	
Vehicle Details	
Vehicle Identifiers for [REDACTED]	
VIN: [REDACTED]	Valid VIN: Yes Is Operable: Yes
Make: FORD	Model: Edge Year: 2018
Body Style:	Color: Wh te
License and Title	
License Plate Number: [REDACTED]	Registration State:
Title Available: No	Title Number: Title State:
Identifying Features	
Identifying Feature:	Description:
Location Details	
Business Name: [REDACTED]	
Address Line 1: [REDACTED]	Address Line 2:
City: [REDACTED]	State: [REDACTED] Zip Code: [REDACTED]
County: [REDACTED]	Country: Un ted States of Amer ca
Business Details	
Business Details for CARVANA	
BusinessName: CARVANA	DBA: CARVANA
Business Type: Dea er	
Dealer / Inspection Station Number:	
Subject Position:	Subject Name:
Location Details	
Address Line 1: [REDACTED]	Address Line 2:
City: [REDACTED]	State: [REDACTED] Zip Code: [REDACTED]
County: Wake	Country: Un ted States of Amer ca
Phone & Email	
Phone Number:	Email: [REDACTED]
Narrative	
Inspector Barefoot adv sed he spoke w th v ct m who stated veh c e purchased n Ra e gh, NC. Lt. C. C. B ake	

[CLOSED](#)Brandon M Love

Friday, February 12, 2021 3:40 PM

Related to a case.

[\(uncategorized\)](#)DONNA BARTLEY

Monday, March 8, 2021 8:45 AM

Extension granted per Lt. Doerr. New due date 3/19/2021