

DEPARTMENT OF HOMELAND SECURITY
Federal Emergency Management Agency
RESOURCE REQUEST FORM (RRF)

O.M.B. No. 1660-0002
Expires May 31, 2017

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PAPERWORK BURDEN DISCLOSURE NOTICE

Public reporting burden for this form is estimated to average 20 minutes per response. The burden estimate includes the time for reviewing instructions, searching existing data sources, gathering and maintaining the needed data, and completing and submitting this form. This collection of information is required to obtain or retain benefits. You are not required to respond to this collection of information unless it displays a valid OMB control number. Send comments regarding the accuracy of the burden estimate and any suggestions for reducing this burden to: Information Collections Management, Department of Homeland Security, Federal Emergency Management Agency, 500 C Street, SW, Washington, DC 20472-3100, Paperwork Reduction Project (1660-0047). **NOTE: Do not send your completed form to this address.**

I. REQUESTING ASSISTANCE (To be completed by Requestor)

1. Requestor's Name (Please print) Brian Barnes <i>BB</i>	2. Title Emergency Services Branch Manager	3. Phone No. 919-815-5596
4. Requestor's Organization NC Emergency Management	5. Fax No.	6. E-Mail Address brian.barnes@ncdps.gov

II. REQUESTING ASSISTANCE (To be completed by Requestor)

1. Description of Requested Assistance: 50 medical personnel to support medical surge operations at the 18 Atrium Hospitals in the Mecklenburg County and surrounding areas. See attached for additional detail concerning request.			
2. Quantity 50	3. Priority <input checked="" type="checkbox"/> Lifesaving <input type="checkbox"/> Life Sustaining <input type="checkbox"/> High	4. Date and Time Needed 1/10/2022	
5. Delivery Site Location 1000 Blythe Blvd. Charlotte, NC 28203		6. Site Point of Contact (POC) James Clarke	
		7. 24 Hour Phone No. 704-517-3289	8. Fax No.
9. State Approving Official Signature <i>William Ray</i>			10. Date and Time 1/5/2022 21:14:09 EST

III. SOURCING THE REQUEST - REVIEW/COORDINATION (Operations Section Only)

1. <input type="checkbox"/> OPS Review by: _____ <input type="checkbox"/> LOG Review by: _____ <input type="checkbox"/> Other Coordination: _____ <input type="checkbox"/> Other Coordination: _____ <input type="checkbox"/> Other Coordination: _____	2. Source: <input type="checkbox"/> Donations <input type="checkbox"/> Other (Explain) <input type="checkbox"/> Requisitions <input type="checkbox"/> Procurement <input type="checkbox"/> Interagency Agreement <input type="checkbox"/> Mission Assignment	3. Assigned to: ESF/OFA: _____ RSF/OFA: _____ Other: _____ Date/Time: _____
4. Immediate Action Required <input type="checkbox"/> Yes <input type="checkbox"/> No		

IV. STATEMENT OF WORK (Operations Section Only)

1. OFA Action Officer	2. 24 Hour Phone #	3. Fax #
4. FEMA Project Manager	5. 24 Hour Phone #	6. Fax #
7. Statement of Work <input type="checkbox"/> See Attached		
8. Estimated Completion Date		9. Estimated Cost

V. ACTION TAKEN (Operations Section Only)

<input type="checkbox"/> Accepted	<input type="checkbox"/> Rejected	<input type="checkbox"/> Requestor Notified
Reason / Disposition		

RESOURCE REQUEST FORM (RRF)**TRACKING INFORMATION (FEMA Use Only)**

ECAPS/NEMIS Task ID:	Resource Request #	Program Code/Event #	<input type="checkbox"/> Originated as verbal
Received by (Name and Organization)	State	Date/Time Received	

INSTRUCTIONS

Items on the Resource Request form that are not specifically listed are self-explanatory. Indicate "see attached" in any field for which additional space or more information is required.

I. Who is requesting assistance? Completed by requestor.

II. What needs to be done? Completed by requestor.

Description of Requested Assistance: Detail of resource shortfalls, statement of deliverable, or simply state problem/need.

Priority: The requestor's priority, which may differ from the priority in BOX III.

Site POC: The person at the delivery site coordinating reception and utilization of the requested resources. 24-hour contact information required.

If for Direct Federal Assistance (DFA), State Approving Official: Signature certifies that:

- (1) State and local governments cannot perform, nor contract for the performance of the requested work;
- (2) Work is required as a result of the event, not a pre-existing condition; and
- (3) The State is providing the required assurances found in 44 CFR, Section 206.208.

III. Action Review/Coordination (OPS Section Use Only): Completed by the Operations Section Chief or Resource Capability Branch Director.

Accept/Reject: Operations Section Chief or Resource Capability Branch Director accepts or rejects the request; provide reason if rejection. If request accepted, coordinates with others, i.e., Branch Directors or Group Supervisors, begins to determine best means of fulfilling request. All involved in coordination should check appropriate box and initial or print their name.

Assigned to: Operations Section Chief or Resource Capability Branch Director assigns tasks origination, may indicate the OFA Action Officer. Operations Section Chief may also indicate the Action Officer if known, or tasked organization may make this assignment. This may be Emergency Support Function, internal FEMA Organization (i.e.; Logistics), or other organization.

Date/Time Assigned: Operations Section Chief or Resource Capability Branch Director provides date and time of when sourcing should begin.

IV. Statement of Work (OPS Section Use Only): Completed by the Operations Section Chief or Resource Capability Branch Director.

OFA Action Officer: Ops Section Chief obtains from OFA if request fulfilled by a MA; 24-hr phone/fax required. Information used in eCAPS.

FEMA Project Manager: Provided by Operations Section Chief; a Region PFT; 24-hr phone/fax required. Information used in eCAPS.

Statement of Work: Description of tasks to be performed. Could be to assess a problem and report back, or could be to proceed with a specific action. If 40-1 or MA, this goes in "justification" tab in eCAPS.

V. Action Taken (OPS Section Use Only): Completed by Operations Section Chief, Resource Capability Branch Director, MA Unit or Logistics.

Resource Request Results: Ops Section Chief, Resource Support Section Chief, MA Unit, or LOG should note what type of document the action resulted in by "checking" the appropriate box i.e., Mutual Aid, Donations, Requisition, Procurement, IA, MA, Other. If "Other" is selected write in appropriate response or state "see below" and give detail description in "Disposition" field. "Disposition" field should note steps taken to complete the Action, and personnel, sub-tasked agencies, contracts and other resources utilized.

TRACKING INFORMATION. Completed by Action Tracker. Required for all requests.

Hospital support request:

Atrium Health System has requested 50 medical personnel to support operations at their 18 hospitals in the Mecklenburg County and surrounding areas. Atrium Health has had a surge in patients and decrease in their staffing due to COVID-19. The Metrolina Healthcare Preparedness Coalition (made up of largely the Atrium Health system) has 26% of all COVID inpatient, the highest COVID numbers in the state (856 inpatients compared to 3,276 statewide). Additionally, the entire region only has 8% of staffed ICU beds available and 18% of total inpatient beds available. Atrium Health has significantly less available capacity and additional beds could be opened with this additional staffing support. Atrium Health Main hospital is also the only level 1 Trauma Center in this region. They additionally have reported over 450 in their ED waiting rooms due to exponential growth in ED volumes. They have consistently had a NEDOCS score that puts them in the black zone.

Actions that they have taken include decreasing non-urgent surgeries, working with neighboring hospital systems, hiring additional staff (retirees, students, unlicensed etc.), maximized the use of their staffing contracts, pulled staff in from ancillary clinics, using asymptomatic staff to work in COVID units. The entire Atrium Health system is currently closed to all outside transfers and causing a major delay for EMS turnaround times in the region.

The state of NC does not have any additional staffing resources to provide to support Atrium Health. We have provided a list of individuals that are available to assist Atrium Health, but that list has been exhausted. We have not been able to get staff from any of our staffing contracts.

Point of Contact: James Clarke 704-517-3289
1000 Blythe Blvd. Charlotte, NC 28203

Kimberly Clement, MPH, Paramedic

Program Manager, Healthcare Preparedness Program
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